



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, September 11, 2020

To our Residents and Family Members

It is hard to believe that September is here and as we enjoy the final days of summer, the Management Team of Venta Care Centre thanks you for your continued support. This has been a very challenging year so far with adaptations to new restrictions, we all miss many freedoms that have been enjoyed in the past. Venta Care Centre is dedicated to the prevention of COVID-19 in our facility, and is working hard to continue to be COVID FREE.

As we continue to watch the increase in numbers around the world, and in our own Province, we realize that this Pandemic is far from over. Our Senior Management continues to watch updates from around the world and in our Province for the trends. We are proud of all of our staff, who have cooperated with new guidelines. We continue to support our staff with daily updates and information throughout the facility.

For your continued information, VCC is suggesting that you access the latest information on Alberta Health Care Services website and follow the links. There is a lot of information and is of value for many concerns that you may have.

Again we thank you for your continued participation and support. We ask that all communication be respectful. **Any type of hostile aggression whether it is, verbal or physical, will not be tolerated.** Any noncompliance with the MOH orders or VCC policies may result in suspension.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- All staff are following the continuous masking policy.
- We are communicating regularly with our staff about the importance of being aware about their activities outside of work and how they have an enormous responsibility to our residents.
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- Residents also are able to enjoy the outdoors using all social distancing practices.
- Skype Visits and Window visitations.
- **If you have any questions please call Kimberley Becker – 780 377 4408.**

Thank you all so much for your words of encouragement during this time. We share all your feedback with our staff. Your reviews online are awesome. We are so glad you are enjoying your chance to connect with your loved ones. Please also feel free to write a google review for our staff, we will make sure they get all of your amazing messages of support.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.

Dr. Peter Birzgalis
CEO Venta Care Centre