



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, June 5, 2020

Dear valued residents and families,

Venta Care Centre does not have any confirmed cases of COVID-19. We continue to do our due diligence and take all the precautionary measures in accordance with Alberta Health Services guidelines. Good news we are still continuing to see a flattening of the curve.

Venta Care Centre is wishing all of our seniors a very HAPPY SENIORS WEEK. All of our seniors were treated to doughnuts and coffee as well as some fun social distancing activities.

We are glad to see residents and families enjoying outdoor visits. It has been so nice to see all of the smiles on your faces. The spaces are booking up fast. Please ensure to follow all terms and conditions for our outside visits.

We also had the AHS team out for another audit. This is good news for families with loved ones in Long Term Care. The team of three arrived in the morning and spent approximately 3 hours on site. They reviewed our compliance with: the Chief Medical Officer of Health's orders, our cleaning process, medication delivery, wound process, fall initiatives, food service, and other important standards. We are happy to share with you they were impressed with what they saw and we anticipate a good report. Once we have it we will post it for your review.

We ask that you continue to be patient with the restrictions in place for visitation. Visitor restriction is an important infection control measure put in place to reduce the risk of spreading infectious diseases. It is designed to keep residents, families, staff and visitors healthy and safe.

I know some of us may be looking in the mirror and seeing someone we don't recognize staring back at us. We are not alone; our seniors are experiencing the same thing. As soon as we receive direction that hair services can resume we will look at how this will roll out. We thank you for your understanding. We are going to ask you for your patience when this happens as there will be many residents who will be requesting a hair service. This will be a process that will need to be followed.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continuing to limit visitors to the facility. Exceptions may apply for special circumstances.
- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- All staff are following the continuous masking policy
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- We are happy to report that, one on one therapy sessions are being provided as well as small groups of 3 for exercise by our OT department.
- Hallway bingo was a big success. The residents loved it!
- Residents also were able to enjoy the outdoors using all social distancing practices.

Non urgent appointments or outings will be postponed until further notice.

Thank you all so much for your support for our team during this time. We share all your feedback with them. Our reviews on our online visits are awesome. We are so glad you are enjoying your chance to connect with your loved ones. Please also feel free to write a google review for our staff we will make sure they get all of your amazing messages of support.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.

Dr. Peter Birzgalis
CEO Venta Care Centre