

## **WEEKLY UPDATE FROM VENTA CARE CENTRE**

*Friday, May 1, 2020*

Dear valued residents and families,

We will be providing regular updates on the emerging COVID-19 global pandemic and measures Venta Care Centre is taking to manage the situation.

Even though the Government of Alberta has declared a public health emergency, Venta Care Centre does not have any confirmed cases of COVID-19. We continue to do our due diligence and take all the precautionary measures in accordance with Alberta Health Services guidelines.

We ask that you continue to be patient with the restrictions in place for visitation. Visitor restriction is an important infection control measure put in place to reduce the risk of spreading infectious diseases. It is designed to keep residents, families, staff and visitors healthy and safe.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continuing to limit visitors to the facility. Exceptions may apply for special circumstances. We are waiting for more clarity on the Minister of Health's directions regarding visits. Your continued patience is very much appreciated.
- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- Continue to screen and monitor resident and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- Small and large group activities in the recreation and occupational therapy departments are discontinued. Continue to provide one-on-one activities.
- Non urgent appointments or outings will be postponed until further notice.

We will continue to monitor the situation and follow all the required precautionary guidelines to ensure safety and well-being of our residents, families and staff.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at [www.ventacarecentre.com](http://www.ventacarecentre.com) for more information and updates.

Dr. Peter Birzgalis  
CEO Venta Care Centre