



## **FAMILY UPDATE FROM VENTA CARE CENTRE**

*Tuesday, November 24, 2020*

### ***To our Residents and Family Members***

Venta Care Centre's has no additional COVID-19 cases to report and we remain at 2 staff and 6 residents. This week we completed a second round of swabs, we have received the results of the second floor of the facility, and they all remain COVID -NEGATIVE!

All other results are pending at this time, we will have the results tomorrow or the following day and you will be provided with an updated email.

Just a reminder, you will NOT receive a call from us if your loved one is negative. Families with loved ones who have been affected will be contacted by phone. Please be assured that we have enhanced all cleaning protocols, have personal protective equipment, and are fully staffed.

We continue to be in "OUTBREAK". Please refrain from calling the nursing units as our team is continuing to provide quality care to all our residents. We have sent the Zoom invite, please check your emails. The time of the Zoom meeting is scheduled for Thursday November 26<sup>th</sup> from 6:30-7:30 pm. There will be a question and answer opportunity.

We continue to be in contact with Alberta Health Services and our Medical Director Dr. Gardham and they are actively involved and are provided clinical guidance.

Venta Care Centre has been prepared and will handle this with great professionalism.

We are committed to full transparency in keeping you informed.

If you have any questions, please do not hesitate to call. Kimberley Becker at 780 952 9596

Respectfully

Dr. Peter Birzgalis

CEO Venta Care Centre