



FAMILY UPDATE FROM VENTA CARE CENTRE

Tuesday, December 1, 2020

To our Residents and Family Members

Venta Care Centre currently remains at 7 residents and 2 staff members who have tested positive for COVID-19. This means that there are two units that are now affected. All the residents on the new units have been placed on appropriate precautions. **We are fully staffed.**

We will be expecting the results in the next few days. You will only be contacted if your loved one tests positive for COVID-19. All the families and residents on the affected units have been notified.

Venta Care Centre continues to send out communications to the primary contacts only. We acknowledge that many of you have family who would like to receive the information as well. It is imperative that you forward and share this information with them.

Phone/skype visits returned last week. Appointments spots have been opened for Tuesdays and Fridays. If you have a loved one who is on an affected unit and you wish to book a phone/skype visit you will need to email recreation@ventacarecentre.com. These visits will take place on Wednesdays. Once the recreation department receives your request they will email or call to confirm time or set up another time.

We are open to having in-person visits in our designated visiting area for those who have loved ones in unaffected units, however, we remind you that the Medical Officer of Health has advised that you consider your need to be physically present in the building. We ask that given the current number of COVID-19 cases in the community you weigh your decision carefully given we are in Outbreak. If you wish to book an in-person visit you must email kbecker@ventacarecentre.com with your request. Your request will be taken into consideration.

Please use discretion when calling the nursing units as our team is continuing to provide quality care to all our residents.

If you have any questions, please do not hesitate to call Kimberley Becker at 780 952 9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre