



FAMILY UPDATE FROM VENTA CARE CENTRE

Saturday, December 26, 2020

To our Residents and Family Members

We hope you are all enjoying the holidays!

The total Fully Recovered Residents remains at 22 and 12 Staff.

We have had one new staff reported today from a test that was pending.

Our current total of COVID positives are now 14 residents and 4 staff.

You will be contacted if your loved one tests positive for COVID-19.

EFFECTIVE JANUARY 4th, RECREATION WILL OPEN ONLINE BOOKINGS EVERY SECOND WEEK. YOU WILL BE ABLE TO BOOK ONLINE UNDER RECREATION AIDE A.

ANY APPOINTMENTS THAT WERE BOOKED ON OUR WEBSITE BEFORE THESE CHANGES, HAVE BEEN CANCELLED.

PLEASE FOLLOW THE BOOKING SCHEDULE BY THE UNIT YOUR LOVED ONE IS ON.

- **MONDAY JAN 4TH - UNIT 300/400 MAY BOOK ONLINE**
- **TUESDAY JAN 5TH - UNIT 100/1200 MAY BOOK ONLINE**
- **WEDNESDAY JAN 6TH - UNIT 1400/1500/1600 MAY BOOK ONLINE**
- **THURSDAY JAN 7TH - UNIT 2200/2500/2600 MAY BOOK ONLINE**
- **FRIDAY JAN 8TH - UNIT 2400/2700 MAY BOOK ONLINE**

PLEASE ONLY BOOK FOR THE DAY THE UNIT YOUR LOVED ONE IS ON. IF YOU BOOK ON A DAY THAT IS NOT YOUR DESIGNATED DAY THE CALL WILL NOT TAKE PLACE. WE ASK FOR YOUR KIND COOPERATION AS WE WORK TO ENSURE ALL FAMILIES AND RESIDENTS GET A CHANCE TO CONNECT.

PLEASE DO NOT CALL THE RECREATION TEAM TO REQUEST SPECIAL CALLS. THIS PLACES THEM IN AN UNFAIR POSITION.

For any **Essential Visitors** being allowed to visit during this time. **IT IS MANDATORY THAT EVERY VISITOR FOLLOWS THE PERSONAL PROTECTIVE EQUIPMENT PROCESS. NON-COMPLIANCE WILL NOT BE TOLERATED AND MAY RESULT IN YOUR VISITING PRIVILEGES BEING SUSPENDED.** These processes are in place for the protection of the residents, family member and staff. Please work with us as we work to keep everyone safe.

THERE WILL BE NO GIFTS OR DROP OFFS BEING RETRIEVED AND DELIVERED OVER THE WEEKEND. PICK UP'S AND DROP OFF'S WILL RESUME TUESDAY DECEMBER 29, 2020.



MOVING FORWARD DUE TO OUR TEAM MEMBERS PROVIDING SERVICES FOR THE RESIDENTS. PICK UP AND DROP OFF WILL BE **TUESDAYS ONLY.**

Laundry for units 100/1200, 2200/2500/2600 and 300 remain suspended during this time. Please no drop offs or pick ups. If your loved is on unit 1000 you may continue to drop off and pick-up laundry on Tuesdays.

Dr. Gandham or a Nurse Practitioner are in the building daily to provide medical support to our team.

Please use discretion when calling the nursing units as our team is continuing to provide quality care to all our residents. If you are calling the nursing station and there does not seem to be an answer right away, our team is busy providing care, they can not always drop what they are doing and answer the phone as they must always maintain correct Infection Prevention and Control practices. Thank you for your understanding.

There will not be an update until Monday 28th unless there are changes.

If you have any questions, please do not hesitate to call Kimberley Becker at 780 952 9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre