



FAMILY UPDATE FROM VENTA CARE CENTRE

Tuesday, December 29, 2020

To our Residents and Family Members

We hope you continue to enjoy the holiday season!

Venta has now 25 fully recovered Residents and 15 fully recovered Staff.

Currently we have a total of 12 residents who are COVID positive. We had one new case reported from the swabbing on Monday and a few who are still pending. Our staff remain at 2 positive cases.

You will be contacted if your loved one tests positive for COVID-19.

We continue to be fully staffed and there has not been a time during this outbreak we have not been fully staffed.

We also have some sad news to report, we have had one more death. We send our sympathies to the family.

There are a total of 4 residents since our outbreak in November who have passed away. Although any loss is devastating, we need to share this added explanation for your understanding and context.

Many residents enter Long Term Care with pre-existing health conditions. These conditions put them at a heightened risk of acquiring new infections, including COVID-19, and facing increased challenges in their recovery from such illnesses. Not only does an illness like COVID-19 directly impact their health, but it can also negatively impact their pre-existing health conditions. This can result in a sudden deterioration in the health of the resident. Although a death may be related to COVID-19 it does not mean that the loss is because of COVID-19 exclusively. We do not want to diminish the loss; these are important facts to remember when deaths are reported. Please keep in mind most of our Residents are asymptomatic or have very mild symptoms.

Helen continues to make calls to those families whose loved ones have tested positive to provide a medical update daily.

For any **Essential Visitors** being allowed to visit during this time. **IT IS MANDATORY THAT EVERY VISITOR FOLLOWS THE PERSONAL PROTECTIVE EQUIPMENT AND PROCESS. NON-COMPLIANCE WILL NOT BE TOLERATED AND MAY RESULT IN YOUR VISITING PRIVILEGES BEING SUSPENDED. IT IS THE PRIMARY CONTACT THAT IS RESPONSIBLE FOR ENSURING THAT ALL VISITORS ARE AWARE AND FOLLOW THE RULES IN PLACE.** These processes are in place for the



protection of the residents, family members and staff. Please work with us as we work to keep everyone safe.

Laundry for units 100/1200, 2200/2500/2600 and 300 remain suspended during this time. Please no drop offs or pick ups. If your loved is on unit 1000 you may continue to drop off and pick-up laundry on TUESDAYS.

Dr. Gandham or a Nurse Practitioner are in the building daily to provide medical support to our team.

Please use discretion when calling the nursing units as our team is continuing to provide quality care to all our residents. They can not always drop what they are doing and answer the phone as they must always maintain correct Infection Prevention and Control practices. Thank you for your understanding.

We are committed to full transparency and open communication.

If you have any questions, please do not hesitate to call Kimberley Becker at 780 952 9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre