



FAMILY UPDATE FROM VENTA CARE CENTRE

Thursday, December 3, 2020

To our Residents and Family Members

Venta Care Centre's has one additional COVID-19 case to report. The one new positive case is a staff member. There are now 4 staff and 7 residents who have tested positive. There are still only two units that are affected. **We are fully staffed.**

We are still waiting for the results of the resident swabs completed on Monday. You will only be contacted if your loved one tests positive for COVID-19.

Venta Care Centre continues to send out communications to the primary contacts only. We acknowledge that many of you have family who would like to receive the information as well. It is imperative that you forward and share this information with them.

We had another visit from AHS today and we received another 100 % with all our processes and Infection Prevention and Control.

Phone/skype visits returned last week. Appointments spots were opened for Tuesdays and Fridays. If you have a loved one who is on the affected unit and you wish to book a phone/skype visit you will need to email recreation@ventacarecentre.com. These visits will take place on Wednesdays. Once the recreation department receives your requests they will email or call to confirm times or set up another time available.

We are open to having in person visits in our designated visiting area for those who have loved ones in unaffected units, however, we remind you that the Medical Officer of Health has advised that you consider your need to be physically present in the building. We ask that given the current number of COVID-19 cases in the community, you weigh your decision carefully given we are in Outbreak. If you wish to book an in person visit, you must email kbecker@ventacarecentre.com with your request. All requests will be taken into consideration.

Please use discretion when calling the nursing units as our team is continuing to provide quality care to all our residents.

If you have any questions, please do not hesitate to call Kimberley Becker at 780 952 9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre