



FAMILY UPDATE FROM VENTA CARE CENTRE

Wednesday, December 30, 2020

To our Residents and Family Members

You all now should have received the COVID-19 consent form. We thank all those who have provided a prompt response. This news was a very welcome surprise this morning. We are very grateful to be one of the first Long Term Care Facilities in Edmonton to initiate the COVID-19 Vaccination. We will begin the process first thing tomorrow morning. We anticipate the vaccination process will take place over the next two days. Then 21-28 day after the first dose the second dose will be administered. The Vaccine brand for the resident immunizations will be the Moderna. This is due to the refrigeration requirements. **IF YOU DID NOT SUBMIT THE VACCINATION CONSENTS YOU MAY DO SO TONIGHT.**

Our staff have also started their vaccination process. The Staff are receiving the Pfizer vaccination.

This is a great step forward in protecting those who are the most vulnerable among us. In our eyes we consider this a lottery win.

We have some more good news to report. There are 4 more residents recovered which brings our total to 29 FULLY RECOVERED Residents. There are now 16 fully recovered staff and only one that is COVID -19 positive.

Our total number of residents that have passed away remains at 4. Although any loss is devastating, we need to share this added explanation for your understanding and context.

Many residents enter Long Term Care with pre-existing health conditions. These conditions put them at a heightened risk of acquiring new infections, including COVID-19, and facing increased challenges in their recovery from such illnesses. Not only does an illness like COVID-19 directly impact their health, but it can also negatively impact their pre-existing health conditions. This can result in a sudden deterioration in the health of the resident. Although a death may be related to COVID-19 it does not mean that the loss is because of COVID-19 exclusively. We do not want to diminish the loss; these are important facts to remember when deaths are reported. Please keep in mind most of our Residents are asymptomatic or have very mild symptoms.

Helen continues to make calls to those families whose loved ones have tested positive to provide a medical update daily. If you have other questions other than medical questions, they must be directed to Kimberley Becker 780 377 4408/780 952 9596 or email at

kbecker@ventacarecentre.com .



We do our best to communicate and be fully transparent with what is happening in the facility. We continue to be fully staffed; this is a remarkable accomplishment as other facilities have not been so fortunate. Our cleaning process and all Infection Prevention Control practices are in place. All our staff are screened each time they enter the building and are provided all PPE required. All resident care is being provided according to the Continuing Care Health Service Standards. Venta Care Centre has shared with you before we have had 4 AHS and Alberta Health audits to ensure our compliance and we have received 100%. You can be confident your loved ones are being cared for and loved. We are in full compliance with all the MOH Orders (you can view them on the AHS website, as these documents are very lengthy) If you have questions that you are wondering about or would like answered, please email Kim Becker kbecker@ventacarecentre.com. She is most happy to respond.

For any **Essential Visitors** being allowed to visit during this time. **IT IS MANDATORY THAT EVERY VISITOR FOLLOWS THE PERSONAL PROTECTIVE EQUIPMENT AND PROCESS. NON-COMPLIANCE WILL NOT BE TOLERATED AND MAY RESULT IN YOUR VISITING PRIVILEGES BEING SUSPENDED. IT IS THE PRIMARY CONTACT THAT IS RESPONSIBLE FOR ENSURING THAT ALL VISITORS ARE AWARE AND FOLLOW THE RULES IN PLACE.** These processes are in place for the protection of the residents, family members and staff. Please work with us as we work to keep everyone safe.

Laundry for units 100/1200, 2200/2500/2600 and 300 remain suspended during this time, please no drop offs or pick ups. If your loved is on unit 1000 you may continue to drop off and pick-up laundry on TUESDAY.

Dr. Gandham or a Nurse Practitioner are in the building daily to provide medical support to our team.

Please use discretion when calling the nursing units as our team is continuing to provide quality care to all our residents. If you are calling the nursing station and there does not seem to be an answer right away, our team is busy providing care, they can not always drop what they are doing and answer the phone as they must always maintain correct Infection Prevention and Control practices. Thank you for your understanding.

We are committed to full transparency and open communication.

If you have any questions, please do not hesitate to call Kimberley Becker at 780 952 9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre