



FAMILY UPDATE FROM VENTA CARE CENTRE

Tuesday, January 19, 2021

Good Evening To our Residents and Family Members

THERE ARE NO NEW CASES OF COVID-19 as of today. We are waiting the results from our resident swabbing yesterday.

We can also report we have no new positive staff at this time.

We now have 36 recovered residents and all 19 of our staff who tested positive are fully recovered. 2 residents still remain COVID positive.

Our total numbers are trending down and stabilizing, things are looking very good. We will be sending communications out every few days unless there is a significant change. There will be updated phone messages as per new update written communication.

Our total deaths remain at 4 residents from the start of the pandemic. Although any loss is devastating, we need to share this added explanation for your understanding and context.

Many residents enter Long Term Care with pre-existing health conditions. These conditions put them at a heightened risk of acquiring new infections, including COVID-19, and facing increased challenges in their recovery from such illnesses. Not only does an illness like COVID-19 directly impact their health, but it can also negatively impact their pre-existing health conditions. This can result in a sudden deterioration in the health of the resident. Although a death may be related to COVID-19 it does not mean that the loss is because of COVID-19 exclusively. We do not want to diminish the loss; these are important facts to remember when deaths are reported. Please keep in mind most of our Residents are asymptomatic or have very mild symptoms.

Laundry for units 100/1200, 2200/2500/2600 and 300 continued to be suspended during this time. Please no drop offs or pick ups. If your loved is on unit 1000 you may continue to drop off and pick-up laundry on Tuesdays.

Please use discretion when calling the nursing units as our team is continuing to provide quality care to all our residents. If you are calling the nursing station and there does not seem to be an answer right away, our team is busy providing care, they can not always drop what they are doing and answer the phone as they must always maintain correct Infection Prevention and Control practices. Thank you for your understanding.

Venta Care Centre continues to send out communications to the primary contacts only. We acknowledge that many of you have family who would like to receive the information as well. It is imperative that you forward and share this information with them. The update phone line number is 780-377-4403.

If you have any questions, please do not hesitate to call Kimberley Becker at 780-952-9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre