



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, August 7, 2020

Dear valued residents and families,

Venta Care Centre does not have any confirmed cases of COVID-19. NO RESIDENTS HAVE TESTED POSITIVE FOR COVID -19. We continue to do our due diligence and take all the precautionary measures in accordance with Alberta Health Services guidelines.

This week we would like to acknowledge all the health care professionals at our centre and others who are fighting against COVID-19. Our thoughts and prayers go towards all patients and care facilities that have been impacted these past several weeks. We want to thank you our families and residents for their patience and continued diligence to help us keep COVID-19 out of Venta Care Centre. We know this is not easy, but we will require your continued patience and understanding. Thank you.

We would like to share that Venta Care Centre is busy creating visitation spaces for families and resident to connect and visit. We acknowledge that these spaces will be vital as the winter months approach. We will keep all families updated on the progress.

Again we know that everyone is feeling frustrated with the restrictions and we understand and are sympathetic to the situation. We ask that all communication be respectful. **Any type of hostel aggression whether it is, verbal or physical will not be tolerated.** We are all doing our very best under this extraordinary situation. Any noncompliance with the MOH orders or VCC policies may result in suspension.

Recreation is busy with providing visiting opportunities and other activities; one on one visits, bingo, and hallway word games, and manicures. We have looked into having entertainment come to the court yard using social distancing practices. If you have questions about what is going on please just ask. We are happy to provide you the information.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- All staff are following the continuous masking policy.
- We are communicating regularly with our staff about the importance of being aware about their activities outside of work and how they have an enormous responsibility to our residents. (They take this responsibility seriously)
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- Residents also were able to enjoy the outdoors using all social distancing practices.
- **If you have any questions please call Kimberley Becker – 780 377 4408.**

Thank you all so much for your support for our team during this time. We share all your feedback with them. Our reviews on our online visits are awesome. We are so glad you are enjoying your chance to connect with your loved ones. Please also feel free to write a google review for our staff we will make sure they get all of your amazing messages of support.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.

Dr. Peter Birzgalis
CEO Venta Care Centre