



EMERGENCY NOTIFICATION FROM VENTA CARE CENTRE

Tuesday October 27, 2020

To our Residents and Family Members:

Venta Care Centre is still COVID-19 free!

Operators have received notice from the **MEDICAL OFFICER OF HEALTH** that they must immediately review the **SAFE VISITING POLICY AT THEIR SITES**.

Dr. Hinshaw is expressing concern with respect to the rising of COVID-19 cases in the Edmonton Zone. Given the risk of the introduction of COVID-19 to the site, we have reached a decision to revise our **SAFE VISITING POLICY**. This is in accordance with the MOH.

EFFECTIVE IMMEDIATELY, only the two named Designated Family / Support Persons will be allowed to visit. Unfortunately, this means other visitors outside of the two designated support persons will **not** be allowed to visit at this time. There are **no** exceptions. The two named Designated Family Support Persons **cannot** be exchanged with any other visitor. Visits will continue to be booked online via Venta Care Centre's website. We want to ensure all residents continue to be supported both mentally and physically and therefore Venta will ensure resident's have access to designated support people. If you have any concerns or questions regarding the designated visitors please email Kim Becker kbecker@ventacarecentre.com.

We also ask during this time of heightened concern, that all named designated family/support persons evaluate their own need to be physically present. Venta Care Centre strongly encourages visits to be only through skype, facetime, or phone visits.

If you have not already provided the two named designate support persons this must be done in the next 72 hours by emailing tfleming@ventacarecentre.com . If we do not hear from you, the named designate will be listed as the current primary contact on file.

Kindest of Regard

Your Senior Management Team