



## UPDATE FROM VENTA CARE CENTRE

Friday, September 25, 2020

Good Afternoon:

There are a few housekeeping items with regards to the indoor visits we wish to communicate with you. If you have other family members, please disseminate this information to all of those who will be visiting.

As per the CMOH 29- 2020 for Safe Visitation and Venta Care Centre's risk tolerance assessment, the resident/ alternate decision maker will need to choose TWO (2) "Designated Support Persons" which may or may not include yourself. There MUST be one of the designated support persons in attendance for the indoor visit. Indoor visitations will be permitted in the designated indoor space and limited to a maximum of 3 people (including the resident). Under extenuating circumstances, a request can be made in writing to Kimberley Becker at [kbecker@ventacarecentre.com](mailto:kbecker@ventacarecentre.com) if the Designated Support Person is unable to perform their role for a period of time and needs to be replaced, a temporary replacement can be named . All request must be made at least 72 hours in advance, if possible.

If the resident is his or her own decision maker, you must consult with them when choosing the two Designated Support Persons.

Every person entering the site will be required to complete a Waiver Agreement, AHS symptom check list and a VCC specific check list. The Waiver will only need to be completed once per year. Please ensure you have the forms completed prior to coming in. We ask that you share the forms with those who will be visiting.

The primary contact will be required to send an email to: [tfleming@ventacarecentre.com](mailto:tfleming@ventacarecentre.com) stating the residents full name and the TWO (2) Designated Support Persons names. As stated in the order, a Designated Support Person is defined as:

***A family member, friend, companion, support work, power of attorney/ trustee, agent, legal guardian, or any other person identified by the resident or alternate decision maker. This person can not be under 18 years of age.***

In an abundance of caution, no visitors under the age of 18 will be permitted in the facility for the safety of the residents.

When scheduling an indoor visit online, under the 'Optional' Section of the form, you **must** indicate who the Designated Support Person that is visiting, and the name of the other visitor accompanying the Designated Support Person.

Please note, you may be asked to show Photo ID or any other Government issued ID upon entry.

Those who choose to still enjoy a outside window visit will be able to do so by specifying on the online booking site.

Please direct any questions or concerns to: [kbecker@ventacarecentre.com](mailto:kbecker@ventacarecentre.com) or call 780 377 4408.

Kindest of regards

*Kimberley Becker*