



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, June 12, 2020

Dear valued residents and families,

Venta Care Centre does not have any confirmed cases of COVID-19. We continue to do our due diligence and take all the precautionary measures in accordance with Alberta Health Services guidelines.

There is a disturbing trend, 8 health facilities now have COVID 19 and are in "Outbreak". We are NOT one of them. This is the result of everyone's hard work and dedication to the process. We understand that this has been a very difficult time for residents and families. It looks like we still have a way to go. We are going to require your continued support.

This week the province has lifted many restrictions. It may appear that we are returning to a sense of what we used to know. We see families, friends, and other groups meeting together. We need to keep in mind that COVID 19 is still with us. This week there was an increase in confirmed cases of Covid 19 locally. Venta Care Centre is asking you to remain vigilant, please practice: physical distancing, enhanced hand hygiene, wear a mask, and all other important preventative practices outlined by Alberta Health Services while in the community.

The Chief Medical Officer of Health has not yet changed the visitation restrictions for Long Term Care. Residents in Long Term Care are the most at risk for severe complications and poor outcomes when exposed to Covid 19. Your continued patience with the restrictions are necessary. There are a number of calls asking us to make exceptions to the visitation rules and bring non-essential items into the building. Please understand, we cannot go down this road there must be one set of rules for everyone. We will know be allowing flower delivery for special occasions from a florist. You all have done a great job!

It is wonderful to see residents and families enjoying the outdoor visits. We are making more time spaces available for these outdoor visits. Please ensure to follow all terms and conditions for our outside visits.

Last week we shared that there was another audit team from AHS in to conduct an inspection of our facility. This inspection encompassed the following; compliance with the Chief Medical Officer of Health's orders (Covid 19)/Continuing Care Audit i.e.; cleaning processes, medication delivery, wound processes, fall initiatives, food service, and other important areas. Mr. Lau was the lead auditor. VCC is pleased to report that all areas inspected were found to be in compliance. The audit team will provide a follow up report to AHS continuing Care Audit Team for their review.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continuing to limit visitors to the facility. Exceptions may apply for special circumstances.
- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- All staff are following the continuous masking policy.
- We are communicating regularly with our staff about the importance of being aware about their activities outside of work and how they have an enormous responsibility to our residents. (They take this responsibility seriously)
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- We are happy to report that, one on one therapy sessions are being provided as well as small groups of 3 for exercise by our OT department.
- Hallway bingo is a big success. The residents loved it!
- Residents also were able to enjoy the outdoors using all social distancing practices.

Non urgent appointments or outings will be postponed until further notice.

Thank you all so much for your support for our team during this time. We share all your feedback with them. Our reviews on our online visits are awesome. We are so glad you are enjoying your chance to connect with your loved ones. Please also feel free to write a google review for our staff we will make sure they get all of your amazing messages of support.

Senior management would like to thank all the staff for their exceptional hard work and dedication. They are they are all heroes.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.