



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, March 27th, 2020

Dear valued Residents and Families,

Venta Care Centre would like to thank you for your continued support during these uncertain times. We would like to assure all family members that we have no confirmed COVID-19 cases at this time (letter sent). Venta Care Centre continues to do our due diligence and take all the precautionary measures in accordance to the Prime Minister of Canada and Alberta Health Service.

This week our Prime Minister emphasized to all Canadians, the importance of social distancing. Venta Care Centre is taking the direction and implementing practices that follow social distancing.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continue limiting visitors. Exception may apply for essential visits.
- Utilizing proper hand hygiene practices, which is the most important defense in infection control.
- Continue to screen and monitor resident and staff for symptoms, travel history, etc.
- Maintain adequate resources to ensure safe and uninterrupted care for your loved ones.
- Newly admitted residents from hospitals will be screened and monitored and if need be put on isolation for 14 days.
- Small and large group activities in recreation and occupation therapy have been discontinued.
- Face-time and Skype is up and running (please contact recreation 377-4412 for an appointment).
- We have increased one-on-one visiting with all residents on a regular basis to address loneliness.
- Non-urgent appointment and outings will be postponed.

Please be assured that your loved one is being provided all their necessary medications and care. We will continue to monitor the situation and follow all the required guidelines to ensure the safety and well-being of our residents, families, and staff.

We are providing regular updates on the emerging COVID-19 global pandemic weekly.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.

Dr. Peter Birzgalis
CEO Venta Care Centre