

**WEEKLY UPDATE FROM VENTA CARE CENTRE**

*Friday, May 15, 2020*

Dear valued residents and families,

We will be providing regular updates on the emerging COVID-19 global pandemic and measures Venta Care Centre is taking to manage the situation.

Even though the Government of Alberta has declared a public health emergency, Venta Care Centre does not have any confirmed cases of COVID-19. We continue to do our due diligence and take all the precautionary measures in accordance with Alberta Health Services guidelines. Good news we are still continuing to see a flattening of the curve. The light at the end of the tunnel appears to be getting closer.

We ask that you continue to be patient with the restrictions in place for visitation. Visitor restriction is an important infection control measure put in place to reduce the risk of spreading infectious diseases. It is designed to keep residents, families, staff and visitors healthy and safe.

Venta Care Centre was able to celebrate Mother's Day and although it was a different mother's day than we all anticipated it was wonderful. Each incredible woman received a small gift and had their picture taken to mark the day. The phone, skype and window visits were a hit. Please visit our booking site to see all the amazing reviews. We would also invite you to post a review on our website.

It was Nurses week and in honor of our nursing care staff (RN's, LPN's and HCA's) we were pleased to have partnered with Little Caesars Pizza who provide all of our staff with a hot lunch. We finished off the week with a sweet treat from Dairy Queen. Thank you to these two external businesses that are supporting our front line workers during this time.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continuing to limit visitors to the facility. Exceptions may apply for special circumstances. We understand that many of you may be wishing to take advantage of the outside visit with your loved one. We would respectfully ask that you continue to enjoy the phone, skype and window visits that are being offered. For any special requests please contact Kimberley Becker 780 377 4408.
- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- All staff are following the continuous masking policy
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- We are happy to report that, one on one therapy sessions are being provided as well as small groups of 3 for exercise by our OT department.
- Starting next Tuesday we will be offering hallway bingo.

Non urgent appointments or outings will be postponed until further notice.

We will continue to monitor the situation and follow all the required precautionary guidelines to ensure safety and well-being of our residents, families and staff.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at [www.ventacarecentre.com](http://www.ventacarecentre.com) for more information and updates.

Dr. Peter Birzgalis  
CEO Venta Care Centre