



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, May 22, 2020

Dear valued residents and families,

We will be providing regular updates on the emerging COVID-19 global pandemic and measures Venta Care Centre is taking to manage the situation.

Even though the Government of Alberta has declared a public health emergency, Venta Care Centre does not have any confirmed cases of COVID-19. We continue to do our due diligence and take all the precautionary measures in accordance with Alberta Health Services guidelines. Good news we are still continuing to see a flattening of the curve. The light at the end of the tunnel appears to be getting closer.

We ask that you continue to be patient with the restrictions in place for visitation. Visitor restriction is an important infection control measure put in place to reduce the risk of spreading infectious diseases. It is designed to keep residents, families, staff and visitors healthy and safe.

This week Venta Care Centre received a very generous donation from one of our external partners "Rentokill". They wanted to thank Venta Care Centres front line workers. We will be treating our staff with their very generous donation next week. It's a secret so tune in next week for the update.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continuing to limit visitors to the facility. Exceptions may apply for special circumstances. We understand that many of you may be wishing to take advantage of the outside visit with your loved one. We would respectfully ask that you continue to enjoy the phone, skype and window visits that are being offered. For any special requests please contact Kimberley Becker 780 377 4408.
- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- All staff are following the continuous masking policy
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- We are happy to report that, one on one therapy sessions are being provided as well as small groups of 3 for exercise by our OT department.
- Hallway bingo was a big success. The residents loved it!

Non urgent appointments or outings will be postponed until further notice.

We will continue to monitor the situation and follow all the required precautionary guidelines to ensure safety and well-being of our residents, families and staff.

Thank you all so much for your support for our team during this time. We share all your feedback with them. Our reviews on our online visits are awesome. We are so glad you are enjoying your chance to connect with your loved ones. Please also feel free to write a google review for our staff we will make sure they get all of your amazing messages of support.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.

Dr. Peter Birzgalis
CEO Venta Care Centre