



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, May 29, 2020

Dear valued residents and families,

Venta Care Centre does not have any confirmed cases of COVID-19. We continue to do our due diligence and take all the precautionary measures in accordance with Alberta Health Services guidelines. Good news we are still continuing to see a flattening of the curve.

Over the last several weeks the news has focused heavily on nursing homes, in particular those in Ontario and Quebec. This week a report was released by the military on the conditions in those nursing homes during the COVID 19 pandemic. Yes, they are alarming and disturbing to say the least. This obviously may cause families with loved ones in long term care homes to start asking “What may be happening in the care home our loved ones resides in”. Those are logical and normal responses given the information being reported.

Let us reassure you, Venta Care Centre has been working around the clock as a team to ensure your loved ones are cared for and we are following the highest standards of care. The excellent standard of care Venta Care Centre prides itself on, has continued though the pandemic. We are following all of our provincial standards with regards to: infection prevention and control, medication management, and Continuing Care Health Service Standards. On May 14th Venta Care Centre had an unannounced visit from one of the government health inspectors, as part of their quality assurance measures. We were found to be in full compliance with all the Chief Medical Officer of Health’s orders. We have posted the certificate on our website for your review.

We ask that you continue to be patient with the restrictions in place for visitation. Visitor restriction is an important infection control measure put in place to reduce the risk of spreading infectious diseases. It is designed to keep residents, families, staff and visitors healthy and safe. Next week we will be opening up outside visits, this is in addition to the current online visitation opportunities. There will be two outside visits allotted per day Monday – Saturday. The terms and conditions of these visits will be posted when booking through the website.

This week Venta Care Centre received a very generous donation from one of our external partners “Rentokil” this is the pest agency Venta works with. They treated our staff to Harvey’s burgers to thank our staff for their hard work. We also want to give a special shout out to Harvey’s Downtown they contributed over half the cost of the burgers. Venta is incredibly grateful for the community support.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continuing to limit visitors to the facility. Exceptions may apply for special circumstances.
- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth and nose.
- All staff are following the continuous masking policy
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one during this time.
- We are happy to report that, one on one therapy sessions are being provided as well as small groups of 3 for exercise by our OT department.
- Hallway bingo was a big success. The residents loved it!
- Residents also were able to enjoy the outdoors using all social distancing practices.

Non urgent appointments or outings will be postponed until further notice.

We will continue to monitor the situation and follow all the required precautionary guidelines to ensure safety and well-being of our residents, families and staff.

Thank you all so much for your support for our team during this time. We share all your feedback with them. Our reviews on our online visits are awesome. We are so glad you are enjoying your chance to connect with your loved ones. Please also feel free to write a google review for our staff we will make sure they get all of your amazing messages of support.

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.

Dr. Peter Birzgalis
CEO Venta Care Centre