



WEEKLY UPDATE FROM VENTA CARE CENTRE

Friday, November 13, 2020

Dear valued Residents and Families,

Venta Care Centre does not have any confirmed cases of COVID-19. We continue to take all the precautionary measures in accordance with Alberta Health Services guidelines along with our own enhanced measures.

Over the last several weeks we have seen an increase of active COVID-19 cases in the Edmonton Zone. We are also seeing an increase in hospitalizations. There were 8,090 active cases of COVID-19 across the province as of Wednesday.

From all accounts, we are seeing that people are not taking the information from Alberta Health Services seriously and some are still choosing to not voluntarily adhere to limits on social gatherings and other COVID-19 safety practices.

We have also seen a dramatic and devastating effect on our most vulnerable in Long Term Care facilities. The number of outbreaks is alarming. Venta Care Centre is going to be eliminating indoor visitations effective immediate Friday November 13th. If you have an indoor visit scheduled this visit will now be a phone visit. We will reevaluate this decision in a few weeks as we watch the number of cases being reported.

Let us reassure you Venta Care Centre has been working around the clock as a team to ensure your loved ones are cared for and we are following the highest standards of care. The excellent standard of care Venta Care Centre prides itself on has continued though the pandemic. We are following all our provincial standards with regards to infection prevention and control, medication management, and Continuing Care Health Service Standards.

Some of the measures Venta Care Centre has been taking to keep everyone healthy and safe include:

- Continuing to limit visitors to the facility. Exceptions may apply for special circumstances.
- Utilizing proper Hand Hygiene practices which is the most important defense in infection control. All residents and staff are encouraged to wash or sanitize their hands as frequently as possible and avoid touching their eyes, mouth, and nose.
- All staff are following the continuous masking policy and we have now implemented a **mandatory face shield policy**. This is another layer of added protection.
- We continue to screen as per the MOH Order and monitor residents and staff symptoms, travel history, etc.
- Newly admitted residents or residents who have been readmitted to Venta from hospital are placed on 14-day precautionary isolation.
- Maintaining adequate resources to ensure safe and uninterrupted care for your loved one.
- We are happy to report that one on one therapy sessions are being provided as well as small groups of 3 for exercise by our OT department.



- Hallway bingo continues to be a big success.

Non urgent appointments or outings will be postponed until further notice.

We will continue to monitor the situation and follow all the required precautionary guidelines to ensure safety and well-being of our residents, families, and staff.

Thank you all so much for your support for our team during this time. We share all your feedback with them. Our reviews on our online visits are awesome. We are so glad you are enjoying your chance to connect with your loved ones

Venta Care Centre wishes you good health and thanks you for your continued cooperation.

Please visit our website at www.ventacarecentre.com for more information and updates.

If you have any questions, please contact Kimberley Becker 780 377 4408 or kbecker@ventacarecentre.com

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