



FAMILY UPDATE FROM VENTA CARE CENTRE

Monday, November 23, 2020

To our Residents and Family Members

Good News! We have no new cases of COVID-19, this is *AMAZING*, what a blessing. We continue to work hard caring for your loved one. We still have two positive staff members and 6 residents that are asymptomatic but positive. You will NOT receive a call from us if your loved one is negative. Anyone who has residents on the affected unit will be contacted by phone.

We continue to be in “OUTBREAK”. **I can not stress enough, please refrain from calling the nursing units as our team is continuing to provide quality care to all our residents.** If there is a change in status to your loved one you will be notified. If you have questions that need answers, and you can not wait, please call Kimberley at 780-952-9596.

We are going to be holding a town hall via Zoom on Thursday evening, you will be sent a link tomorrow along with a power point. Our Senior Management team as well as Dr. Gardham our Medical Director will be present. We will have a Question and Answer period.

The cases in the community continue to rise. Venta Care Centre is prepared and will handle this with a great professionalism. We are committed to full transparency in keeping you informed.

If you have any questions, please do not hesitate to call Kimberley Becker at 780-952-9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre