



FAMILY UPDATE FROM VENTA CARE CENTRE

Wednesday, November 25, 2020

To our Residents and Family Members

Venta Care Centre's has no additional COVID-19 cases to report and we are holding at two staff and 6 residents. This week we completed the second round of swabs and are awaiting results. We shared yesterday that we have received the results of the second floor of the facility, and they all remain COVID-19 NEGATIVE.

Just a reminder you will NOT receive a call from us if your loved one is negative. Anyone who has residents on the affected unit will be contacted by phone. These residents and staff that are affected are on one unit and all our protocols are in place. We are fully staffed.

We remain in "OUTBREAK". Please refrain from calling the nursing units as our team is continuing to provide quality care to all our residents.

The Zoom invite has been emailed to all the primary contacts. We appreciate that all family members are interested in attending, however our spaces are limited. We ask that the primary attendees share the information with the other family members. You are free to forward the power point to family members of your choice. The time of the Zoom meeting is 6:30- 7:30 pm. There will be a question and answer opportunity. Dr. Gardham our Medical Director will be available to answer your questions. We are looking forward to sharing with you.

We did have AHS infection prevention and control come and visit today. We are so grateful to have amazing partners. They were very pleased with what they saw, and we received high praise.

Alberta Health Services and our Medical Director Dr. Gardham are actively involved and are providing clinical guidance.

Venta Care Centre has been prepared and will handle this with great professionalism.

Our staff remain upbeat and positive and we are grateful for their dedication and commitment.

We are committed to full transparency in keeping you informed.

We thank you for your support and kindness during this time.

If you have any questions, please do not hesitate to call. Kimberley Becker at 780 952 9596.

Respectfully
Dr. Peter Birzgalis
CEO Venta Care Centre